Natural Gas Pipeline

New Mexico GAS COMPANY®

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NMGC Energy Efficiency Program Coordinator Oscar Saucedo conducts a steam trap audit at a commercial facility. Steam trap audits identify opportunities to improve energy efficiency, reduce natural gas costs and help prevent equipment damage.

SAVE MORE WITH HIGHER REBATES AND FREE ENERGY-SAVING UPGRADES

Saving energy and money is now easier than ever.

Higher rebates, free energy-saving upgrades, expanded services and a simpler rebate process are making it easier to lower your monthly natural gas costs.

Customers can now receive larger rebates on qualifying water heaters, furnaces, boilers, smart thermostats and other energy-efficient equipment, making it more affordable to invest in upgrades that use less natural gas.

Many rebate amounts have increased significantly, including up to $500 for qualifying water heaters and up to $625 for qualifying furnaces and boilers. Rebates have also increased for ENERGY STAR® gas dryers and furnace tune-ups, while smart thermostat incentives can help you better manage energy use year-round.

Customers can also receive free Energy and Water Savings Kits that include high-efficiency showerheads, faucet aerators, pipe insulation, weatherstripping and door sweeps. These simple upgrades can reduce natural gas use without a major investment. Qualifying seniors may also receive free installation from a trained technician.

Expanded services are also helping more businesses save money. Agricultural operations, restaurants, hospitals, government facilities and other commercial customers can receive expert guidance and financial incentives to improve their energy efficiency.

Applying for rebates is becoming easier, too. New mobile-friendly applications and automated status updates make it simple to track your rebate from submission to payment.

To learn more about available rebates and energy-saving services, visit **nmgco.com/energy_efficiency** or contact New Mexico Gas Company at **energy.efficiency@nmgco.com** or **(505) 697-3611.**

USE A GAS DETECTOR TO HELP DETECT NATURAL GAS

Residential methane detectors, also called gas detectors, are commercially available and are another tool that may assist in detecting the presence of natural gas. Gas detectors listed by the Underwriters Laboratories (UL) can be used as an extra measure of safety for detecting the presence of natural gas. Gas detectors emit a sound when gas is present and do not depend on sense of smell. These alarms must be installed according to the manufacturer's instructions.



CONNECT WITH US!

Like, follow and subscribe to our **Facebook, X, LinkedIn** and **YouTube** platforms **@nmgasco** to always stay on top of important safety tips, advice on energy savings and helpful customer service information.

WHO MAINTAINS YOUR GAS LINES?



At New Mexico Gas Company, your safety is our top priority. Should you need to dig or excavate, dial 811 at least three days before to request utilities mark their lines. NMGC is responsible for maintaining our gas lines up to the meter. Our responsibility ends at the meter. Any gas lines on the other side of our meter--such as the gas lines in your yard, home or building--are the responsibility of the property owner and should be inspected, maintained and repaired only by trained professionals. Regular inspections by a licensed plumber or heating contractor are crucial to check for corrosion and leaks. Any issues found must be promptly fixed. In addition to calling 811, before beginning any digging project you should also ensure a professional locates your gas lines beyond the meter and always dig carefully. If you are a tenant, please contact your landlord. For further details on gas line safety and upkeep, visit **nmgco.com** or contact us at **1-888-NM-GAS-CO (1-888-664-2726).**

NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE



If you need support to pay utility bills, there are several local resources that can help. See if you qualify for assistance at **www.nmgco.com/en/assistance**.

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost from suppliers directly on to you. Current rates are available on our website at **www.nmgco.com/en/cost_of_gas** or by calling **1-888-664- 2726.**

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish on our website. You may also request to have a copy mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit **www.nmgco.com**.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea **www.nmgco.com.**

PHONE

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours
7:30 AM – 6 PM weekdays

Gas Leaks/Emergencies 24/7
1-888-NM-GAS-CO
(1-888-664-2726)

New Mexico 811
Call 811 before you dig

CONNECT WITH US ONLINE

Customer Service Email:
customerservice@nmgco.com

Website
www.nmgco.com

Facebook.com/NMGasCo

New Mexico Gas Company

@nmgasco

MAILING ADDRESSES

Correspondence Address
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885