

Natural Gas Pipeline

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START SAVING ENERGY, WATER AND MONEY TODAY

Request your FREE Energy and Water Savings Kit

Don't let energy and money slip under the door or go down the drain. With high-efficiency products from New Mexico Gas Company, you enjoy the same temperature, comfort, and water pressure. Plus, you'll reduce energy losses due to air leakage and use 40% less hot water. The free kit includes easy-to-install products that help to seal your home and conserve water. With this kit, you could save up to 75,000 gallons of water and \$150 on your natural gas bill over the lifetime of the products.



Kits are available at no cost to residential customers who receive natural gas service from New Mexico Gas Company. Limit one per household, once per 10-year life of the product. Please note quantities are limited and provided on a first-come, first-served basis.

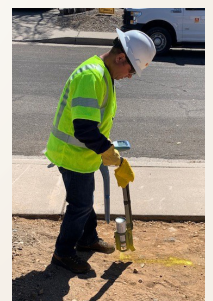
What's included in your FREE Energy and Water Savings Kit?

- » **Door Sweep:** Seal gaps between the bottom of doors and thresholds.
- » **Weatherstripping:** Reduce energy loss due to air leakage along window and door openings.
- » **Up to two high efficiency showerheads with three spray settings:** These showerheads, which include wide coverage and a soft massage spray, allow you to use less water without compromising performance.
- » **Three high efficiency faucet aerators:** These simple screw-in aerators reduce water use in your sinks while providing the pressure you need to wash.
- » **One roll of plumber's tape:** This will help thread the pipe to the fitting.
- » **Installation instructions:** Provided in both English and Spanish.

To request your free energy and water savings kit from New Mexico Gas Company and start saving today, visit: nmgcfreeshowerhead.com

WHO MAINTAINS YOUR GAS LINES?

Maintenance of gas lines is important to the safe delivery and use of natural gas. We put safety at the forefront of everything we do at New Mexico Gas Company and we want our customers to think about and take action on safety as well. NMGC is responsible for and maintains its gas lines up to the meter. The ownership and maintenance of all gas lines on the other side of the meter, like the gas lines in your yard, home, or building, are the responsibility of the property owner. Regular inspections are important to check for potential corrosion or leaks, which could compromise your gas pipes, and should be promptly fixed. Do not attempt to perform work on your gas lines yourself. Only trained professionals should perform work on gas lines. It is recommended that you contact a qualified HVAC or plumbing professional for all maintenance or inspection, of gas lines on your side of the meter. If you are a tenant, you should contact your landlord. For further details on gas line safety and upkeep, visit nmgco.com or contact us at **1-888-NM-GAS-CO** (1-888-664-2726).



NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE

If you need support to pay utility bills, there are several local resources that can help. See if you qualify for assistance at nmgco.com/en/assistance.



LOOKING FOR FINANCIAL HARMONY? CHECK OUT THE EASE OF BUDGET BILLING.

Streamline your natural gas bill payments with our Budget Billing option. It's a straightforward program where we calculate your yearly gas consumption and spread the cost evenly across 12 months. This way, you're charged a consistent amount every month, simplifying your financial planning and lessening the impact of higher winter bills. Enroll with ease online at our website, give us a ring at **1-888-664-2726**, or drop by one of our 22 local offices.

USE A GAS DETECTOR TO HELP DETECT NATURAL GAS

Residential methane detectors, also called gas detectors, are commercially available and are another tool that may assist in detecting the presence of natural gas. Gas detectors listed by the Underwriters Laboratories (UL) can be used as an extra measure of safety for detecting the presence of natural gas. Gas detectors emit a sound when gas is present and do not depend on sense of smell. These alarms must be installed according to the manufacturer's instructions.



CONNECT WITH US!

Like, follow and subscribe to our Facebook, X (Twitter), LinkedIn and YouTube platforms **@nmgasco** to always stay on top of important safety tips, advice on energy savings and helpful customer service information.

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost from suppliers directly on to you. Current rates are available on our website at nmgco.com/en/cost_of_gas or by calling **1-888-664-2726**.

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish on our website. You may also request to have a copy mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service:

505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours

7:30 AM - 6 PM weekdays

Gas Leaks/Emergencies 24/7

1-888-NM-GAS-CO
(1-888-664-2726)

CONNECT WITH US ONLINE

Customer Service Email:

customerservice@nmgco.com

Website

www.nmgco.com

New Mexico 811

Call 811 before you dig



@nmgasco



[Facebook.com/NMGasCo](https://www.facebook.com/NMGasCo)



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MAILING ADDRESSES

Correspondence Address

New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address

New Mexico Gas Company
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Albuquerque, NM 87125-7885