

Natural Gas Pipeline

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UPGRADES ENSURE THAT OUR COMMUNITIES ARE SAFELY AND RELIABLY SUPPLIED

New Mexico Gas Company is committed to infrastructure upgrades that promote the safe and reliable delivery of natural gas to the communities and customers we serve. At any given time, it's likely that somewhere in New Mexico we are making important upgrades to our transmission or distribution pipelines. By replacing older steel, we bring legacy pipelines up to current federal standards. This also allows us to provide more natural gas to communities because modern pipelines can be operated at higher pressure levels. And by installing new lines, we introduce more communities to the affordability and reliability of natural gas.

Here are some recent examples of projects across New Mexico:

- From October 2022 through May 2023, we installed 10 miles of 12-inch steel on the Pecos Valley Mainline east of Carlsbad to replace a 1948 pipeline. On this \$14 million project, we also modified two above-ground stations to provide the ability to launch and receive high-tech tools that go inside the pipeline. These devices perform regular safety inspections by scanning for leaks, dents and even the tiniest imperfections.
- In April 2023, we began construction on a \$6.6 million project to extend natural gas service from Chama to Tierra Amarilla. The new 6-inch pipeline will provide more affordable and reliable natural gas to the Chama Valley School District's education complex, offering savings and warmth against those cold northern New Mexico winters. After completion of this phase in mid-October, we can begin adding new customers along the pipeline route on U.S. 64/84. Later, we have plans to extend the pipeline to the Rio Arriba County government complex.
- In August 2023, we will begin installing eight miles of 8-inch steel from the Texas border to our Clovis regulator station along Curry County Road 10 and East Seventh Street. The \$8.9 million project will replace and modernize the existing 8-inch bare steel pipeline, which dates to the 1930s. The project is scheduled for completion in November.



Crews excavate a trench along U.S. 84 south of Chama.



NEED SOME BALANCE IN YOUR LIFE? TRY BUDGET BILLING!

There's an easy and convenient way to pay your monthly natural gas bill. Sign up for budget billing!

Under this program, your gas usage is averaged over 12 months so you'll pay the same amount each month of the year. This makes budgeting easy, and it reduces the size of your bills during the winter heating season.

You can sign up quickly and easily at nmgco.com/en/budget_billing, or by calling us at 1-888-664-2726 or visiting any of our 22 walk-in payment center offices.



SLOW THE FLOW AND SEAL THE DEAL

Get a FREE Energy and Water Savings Kit and start saving energy, water and money today.

Your FREE kit* includes:

- Up to two efficient-flow showerheads with three spray settings: These showerheads, which include wide coverage and a soft massage spray, allow you to use less water without compromising performance.
- Three efficient-flow faucet aerators: These simple screw-in aerators reduce water use in your sinks while providing the pressure you need to wash.
- One roll of plumber's tape: This will help thread the pipe to the fitting.
- One window/door weather stripping kit: This will help reduce energy loss due to air leakage by properly sealing windows and doors.
- One door sweep: This will help you save on heating bills and keep dust and insects out by sealing the gap between the bottom of the door and the threshold.

To request your **FREE** kit, visit nmgcgetrebates.com/free-kit.

**Residential customers with NMGC natural gas service are eligible. Limit one per household every 10 years. Quantities are limited and provided on a first-come, first-served basis.*

CONNECT WITH US!

Like, follow and subscribe to our Facebook, Twitter, LinkedIn and YouTube platforms **@nmgasco** to always stay on top of important safety tips, advice on energy savings and helpful customer service information.

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers but passes the cost from suppliers directly on to you. Current rates are available on our website at www.nmgco.com/en/cost_of_gas or by calling 1-888-664-2726.

CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish on our website. You may also request to have a copy mailed to you by calling or emailing us.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

PHONE

Customer Service:

505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)

Call Center Hours

7:30 AM - 6 PM weekdays

Gas Leaks/Emergencies 24/7

1-888-NM-GAS-CO
(1-888-664-2726)

ONLINE

Customer Service Email:

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Website

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New Mexico 811

Call 811 before you dig



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