

# Natural Gas Pipeline



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## BUILDING FOR THE FUTURE: TWO DECADES OF SMART UPGRADES

New Mexico Gas Company works every day to keep our system safe, reliable, and ready to serve communities across the state. Recently, NMGC completed two significant infrastructure-modernization projects that play an important role in supporting the long-term safety and reliability of our system. One of the largest efforts was a 20-year project to replace aging parts of our system.

Decades ago, different types of pipe materials were used across New Mexico. Some older materials that were suitable and common at the time required replacement. To support continued safety and reliability, NMGC replaced approximately 230 miles of older steel pipe and approximately 178 miles of early plastic pipe with modern materials. These improved materials are stronger and more durable.

Modernization projects like this maintain the integrity of our system and reflect NMGC's ongoing commitment to safety and reliability.



## 'HELPING HEROES' SUPPORTS VOLUNTEER FIRST RESPONDERS ACROSS NEW MEXICO

Our Helping Heroes grant program is not funded by customers and provides financial support to volunteer first responder organizations in communities across New Mexico. Visit the In Your Community page at [nmgco.com](http://nmgco.com) for more information.

## NEED HELP PAYING BILLS? ASSISTANCE IS AVAILABLE

If you've experienced financial hardship and need support to pay utility bills, there are several local resources that can help. See if you qualify for assistance at [www.nmgco.com/en/assistance](http://www.nmgco.com/en/assistance).

## USE A GAS DETECTOR TO HELP IDENTIFY NATURAL GAS

Residential methane detectors, also called gas detectors, are commercially available and are another tool that may assist in detecting the presence of natural gas. Gas detectors listed by the Underwriters Laboratories (UL) can be used as an extra measure of safety. Gas detectors emit a sound when gas is present and do not depend on sense of smell. These alarms must be installed according to the manufacturer's instructions.



## NATIVE AMERICAN SCHOLARSHIP PROGRAM

New Mexico Gas Company's Native American Scholarship Program (NASP) application period opens March 30 and runs through May 1. NASP provides funds to students in traditional associate, bachelor's and master's degree programs, as well as certification from trade schools or specialized technical training.

Learn more and apply:

[www.nmgco.com/en/native\\_american\\_scholarship\\_program](http://www.nmgco.com/en/native_american_scholarship_program)

## THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas purchased on behalf of customers but passes the cost from suppliers directly on to you. Current rates are available on our website at [www.nmgco.com/en/cost\\_of\\_gas](http://www.nmgco.com/en/cost_of_gas) or by calling **1-888-664-2726**.

## CUSTOMER SERVICE GUIDES

A summary of New Mexico Gas Company customers' rights and responsibilities is included in our Customer Service Guide. These free guides are available in English and in Spanish on our website. You may also request to have a copy mailed to you by calling or emailing us.

## HOW TO REACH US AT NEW MEXICO GAS COMPANY

For a list of our Business Offices and walk-in locations, please visit [www.nmgco.com](http://www.nmgco.com).

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea [www.nmgco.com](http://www.nmgco.com).

## PHONE

### Customer Service:

505-697-3335  
(Albuquerque Metro)  
or toll free:  
1-888-NM-GAS-CO  
(1-888-664-2726)

### Call Center Hours

7:30 AM - 6 PM weekdays

### Gas Leaks/Emergencies 24/7

1-888-NM-GAS-CO  
(1-888-664-2726)

### New Mexico 811

Call 811 before you dig

## CONNECT WITH US ONLINE

### Customer Service Email:

[customerservice@nmgco.com](mailto:customerservice@nmgco.com)

### Website

[www.nmgco.com](http://www.nmgco.com)



[Facebook.com/NMGasCo](https://www.facebook.com/NMGasCo)



[New Mexico Gas Company](https://www.linkedin.com/company/new-mexico-gas-company)



[@nmgasco](https://www.instagram.com/nmgasco)

## MAILING ADDRESSES

### Correspondence Address

New Mexico Gas Company  
PO Box 97500  
Albuquerque, NM 87199-7500

### Payment Address

New Mexico Gas Company  
PO Box 27885  
Albuquerque, NM 87125-7885