

Natural Gas Pipeline

New Mexico
GAS COMPANY®
AN EMERA COMPANY



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GAS PIPELINE SAFETY

New Mexico Gas Company maintains more than 12,000 miles of natural gas pipelines across New Mexico. According to the U.S. Department of Transportation, pipelines are the safest, most environmentally-friendly and most efficient and reliable mode of transporting natural gas. Here are some tips to help you stay safe:

Call Before You Dig. Before you start a project that requires digging, call **811** at least two working days in advance. New Mexico Gas Company gas lines will be marked to the gas meter, at no cost to you.

Recognizing A Gas Leak. There are several ways to recognize a gas leak, including an unusual

hissing noise; a rotten egg smell; blowing dirt; bubbles appearing in still water; unusual dry spots in the ground or dead vegetation – all for no apparent reason.

What To Do If There's A Gas Leak. Leave the area immediately and call **911** or New Mexico Gas Company at **1-888-NM-GAS-CO (1-888-664-2726)** from a safe distance, any time of day or night.

Hazards. Natural gas doesn't explode on its own, but it will ignite if there is a source of ignition and air. Striking a natural gas line could result in



damage, including explosions, fire and even death.

For Information. Visit **nmgco.com** for details about these and other safety topics.



This coming winter, help HEAT New Mexico

Believe it or not, cold weather will be here before you know it. When it gets cold, New Mexico Gas Company's **HEAT New Mexico Fund** will be available to help our low-income customers pay their heating bills. This fund comes from donations from employees and customers to help those in need. For each dollar donated, NMGC will

contribute \$1.50, up to \$150,000 this heating season.

Making your tax-deductible donation is easy. Simply make a notation on the payment stub of your NMGC bill, or call us at **1-888-NM-GAS-CO (1-888-664-2726)** to pledge a donation.

Seguridad de los Gasoductos

New Mexico Gas Company mantiene más de 12,000 millas de gasoductos a través de Nuevo México. Según el Departamento estadounidense de transporte, las tuberías son el modo más seguro, más ecológico y más eficiente y confiable de transporte de gas natural. Aquí hay algunos consejos para ayudarle a mantenerse seguro:

Llame antes de excavar. Antes de comenzar un proyecto que requiere excavación, llame al **811** por lo menos dos días hábiles antes de comenzar su proyecto. Las líneas de gas de New Mexico Gas Company serán marcadas junto con las líneas de otras utilidades, sin costo para usted.

Reconociendo una fuga de gas. Hay varias maneras de reconocer una fuga de gas, incluyendo un extraño sonido sibilante; un olor a huevo podrido; polvo o tierra que está soplando o circulando en el aire; burbujas que aparecen en el agua inmóvil; un lugar seco que es inusual en la tierra o vegetación muerta – odores sin ninguna razón aparente.

Que hacer si hay una fuga de gas. Aléjese del área inmediatamente y llame al **911** o a New Mexico Gas Company en **1-888-NM-GAS-CO (1-888-664-2726)** desde una distancia segura, a cualquier hora del día o de la noche.

Peligros. El gas natural no se enciende por sí mismo, pero se puede encender si existe aire y un tipo de ignición. Golpear a una tubería de gas puede resultar en daños, incluyendo explosiones, incendios y hasta la muerte.

Para información. Visite **nmgco.com** para detalles sobre estos y otros temas de seguridad.

Have your appliance connectors inspected

Interior gas piping connectors to your natural gas appliances need to be inspected regularly and replaced as needed. Certain kinds of flexible connectors manufactured between 1970 and 1980 may fail over time and need to be replaced. For your safety, do not attempt to check the connectors yourself. Moving an appliance to check the gas connector may cause the connector to break, potentially resulting in a gas leak or fire. Instead, have a qualified professional plumber, HVAC technician or appliance repair contractor inspect the connectors and replace if needed.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:
1-888-NM-GAS-CO
(1-888-664-2726)
Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig



@nmgasco



Facebook.com/NMGasCo



@nmgasco



@nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final September cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3701 and last September's cost of gas was \$0.3493. The estimated average home gas use for September is 17 therms, and the estimated average residential gas bill for September is \$24.

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