

Natural Gas Pipeline New Mexico GAS COMPANY[®] AN EMERA COMPANY



August 2017 | nmgco.com

Budgeting Made Easy

You can help take the guesswork out of budgeting for your energy expenses with our Budget Billing program. Enrolling in this program reduces the fluctuations in your bill each month by spreading your natural gas expenses throughout the year.

Here's how it works: your

monthly bill will be calculated based on a rolling 12-month average, allowing your bills to be relatively stable from month to month, regardless of usage. Your bills will fluctuate slightly each month. However, the change should be modest since it will be based upon actual costs over a

12-month period.

You can enroll or disenroll in Budget Billing at any time. Visit our website at https://www.nmgco.com/Budget_Billing.aspx for more information. Or, call us at **1-888-NM-GAS-CO (1-888-664-2726)** to review your Budget Billing plan.



Who Maintains Your Gas Lines?

Your safety is very important to us. New

Mexico Gas Company is responsible for maintaining gas lines up to our gas meter. If you will be excavating or digging, call 811 and utilities will come out and mark their lines for free. It is important to know that NMGC marks its lines up to the meter, not beyond. The maintenance of the gas line between our meter and your home or building is your responsibility.


Your gas pipes should be periodically inspected by a licensed plumber or heating contractor for corrosion and leakage. In some cases, these pipes may

not be protected from corrosion, which can weaken or destroy metal. Any unsafe conditions that are discovered should be repaired.

When excavating or digging, you should have your gas piping located in advance, and excavate by hand near the pipes.

Contact your local plumber or licensed heating contractor to assist you in locating, inspecting and repairing your buried pipes. If you are a tenant, please contact your landlord.

For more information on natural gas line safety or maintenance, please visit our website at <https://www.nmgco.com/> or call us at 1-888-NM-GAS-CO (1-888-664-2726).

Job Number: 28312 NMGC Pipeline		Approved <input type="checkbox"/> Rejected (submit new proof) <input type="checkbox"/>
Part Number: Aug2017 Natural Gas Pipeline.p1.pdf		
Art Number: --	Rev: _____	Customer Signature: _____ Date: _____
Job Final Trim Size: 7.25" x 11"		
Colors: <input type="checkbox"/> C <input type="checkbox"/> M <input type="checkbox"/> Y <input type="checkbox"/> K		
 <p>3838 Bogan Ave • Albuquerque, NM 87109 Phone: (505) 872-2200 • Fax: (505) 872-2400</p>		<p>PLEASE PROOF CAREFULLY: What is shown on this proof represents what will be printed. Captiva Group cannot be held responsible for any errors in the finished product, unless they are marked for correction on this proof.</p>
DATE PROOF OUT: Jul-17-17		EMPLOYEE: paulw
REVI		GN-PA-050

Quién Mantiene Sus Líneas de Gas?

Su seguridad es muy importante para nosotros. New Mexico Gas Company es responsable por el mantenimiento de las líneas de gas hasta nuestro medidor de gas. Si usted va a excavar, llame al 811, y las compañías de utilidades saldrán para marcar sus líneas. Es importante saber que NMGC marca las líneas de gas solamente hasta el medidor de gas. El mantenimiento de la línea de gas desde nuestro medidor hasta su casa o edificio es su responsabilidad.

Sus tuberías de gas deben ser inspeccionadas periódicamente por un plomero licenciado o un contratista de calefacción para la corrosión y fugas. A veces, estos tubos no están protegidos sobre

la corrosión, que puede debilitar o puede destruir metal. Cualquier condiciones peligrosas que son descubiertas deben ser reparadas. Antes de excavar, usted debe tener su tubería de gas localizada en avance y excavar con la mano cerca de las tuberías. Contacte un plomero o contratista de calefacción local para ayudarle a localizar, inspeccionar y reparar sus tubos enterrados. Si usted es un inquilino, notifique por favor a su propietario.

Para más información sobre la seguridad de líneas de gas natural o mantenimiento, por favor visite a nuestro sitio web en <https://www.nmgco.com/> o llámenos al **1-888-NM-GAS-CO (1-888-664-2726)**.

HOW TO REACH US AT NEW MEXICO GAS COMPANY

Para información en español llámenos al 1-888-NM-GAS-CO (1-888-664-2726) o visite nuestro sitio en línea www.nmgco.com.

For a list of our Business Offices and walk-in locations, please visit www.nmgco.com.

Customer Service E-mail: customerservice@nmgco.com

Customer Service:
505-697-3335
(Albuquerque Metro)
or toll free:

1-888-NM-GAS-CO
(1-888-664-2726)
Call Center Hours:
7:30 am – 6 pm weekdays

Gas Leaks/Emergencies 24/7:
1-888-NM-GAS-CO
(1-888-664-2726)

Web Site: www.nmgco.com

New Mexico 811:
Call 811 before you dig

 @nmgasco

 Facebook.com/NMGasCo

 @nmgasco

 @nmgasco

Correspondence Address:
New Mexico Gas Company
PO Box 97500
Albuquerque, NM 87199-7500

Payment Address:
New Mexico Gas Company
PO Box 27885
Albuquerque, NM 87125-7885

Traveling Near Taos?

Be aware of traffic delays on New Mexico 68 between Espanola and Taos from August through November. To enhance service reliability for Taos County customers, we will be installing a natural gas pipeline along the highway right-of-way. Visit our website at www.nmgco.com for more information or check out our Twitter and Facebook accounts @NMGasCo.



Connect with US on Social Media





Why wait for important safety tips, advice on energy savings, helpful customer service information, fun facts and more? Like, follow and subscribe to our Facebook, Twitter, LinkedIn and YouTube platforms @NMGasCo to always stay in the know!

THE COST OF GAS

As a regulated utility, New Mexico Gas Company does not make a profit on the natural gas we purchase on behalf of our customers, but passes the cost of natural gas from suppliers directly on to you. The cost of gas is a line item on your bill. The final August cost of gas can be found on this month's bill. Last month's cost of gas was \$0.3706 and last August's cost of gas was \$0.4066. The estimated average home gas use for August is 13 therms, and the estimated average residential gas bill for August is \$22.

We do not make a profit on the natural gas we purchase on behalf of our customers.

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Job Number: 28312 NMGC Pipeline		Approved <input type="checkbox"/> Rejected (submit new proof) <input type="checkbox"/>	
Part Number: Aug2017 Natural Gas Pipeline.p2.pdf			
Art Number: --	Rev: _____	Customer Signature: _____	Date: _____
Job Final Trim Size: 7.25" x 11"			
Colors: 			
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